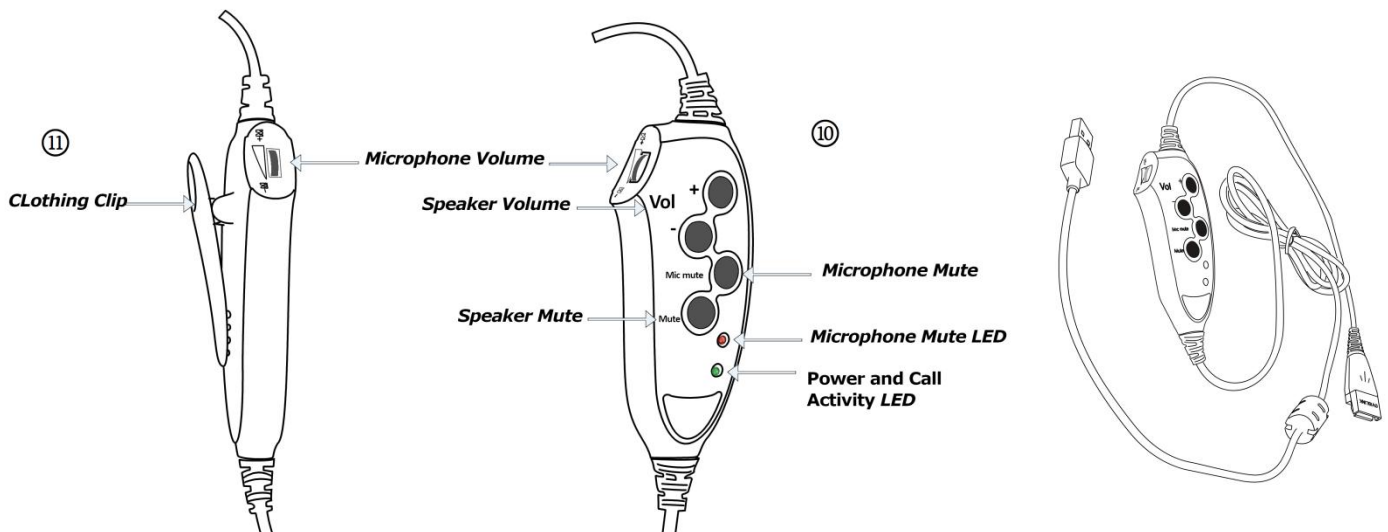
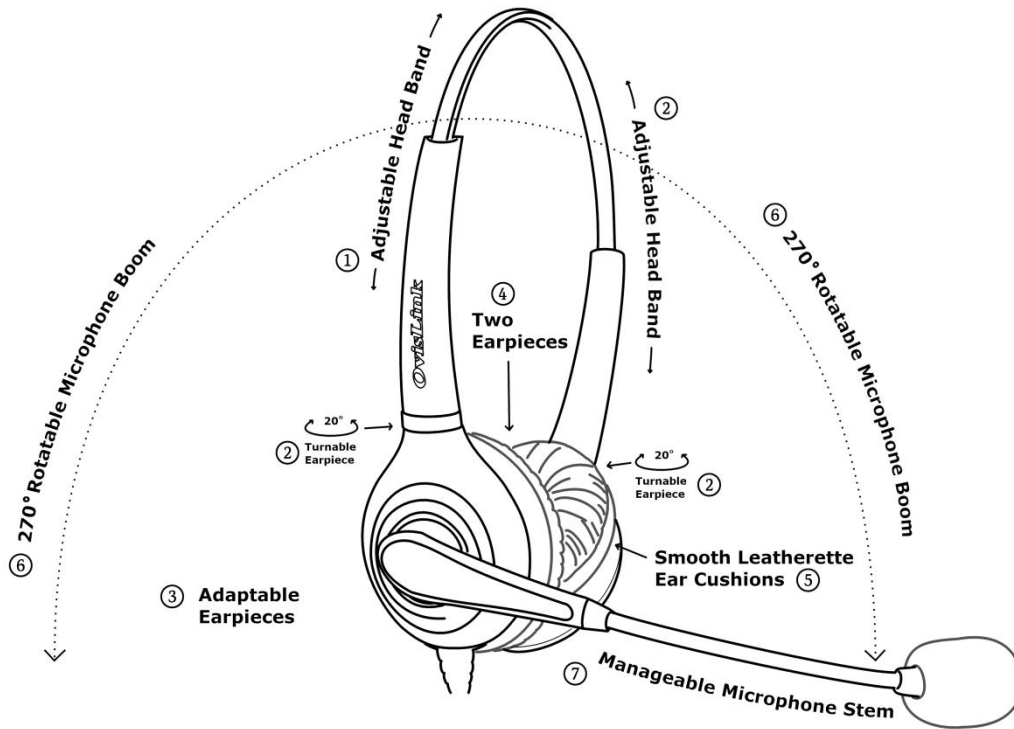


# OVISLINK

## Call Center Headset OVHS084-USB

### User Manual



## Package Contents:

1 Unit of OvisLink Dual Ear Headset

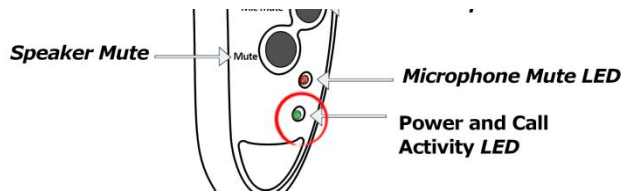
1 Unit of OvisLink USB Quick Disconnect Cord

## Features:

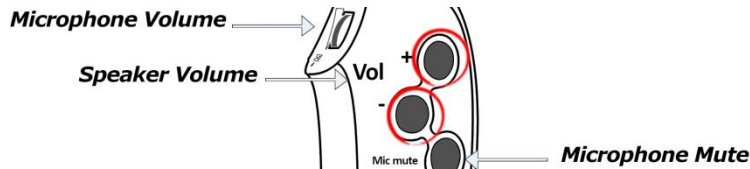
- 1) Adjustable Headband - Headband adjusts to the desired length and stays in position.
- 2) Turnable Earpiece - Earpiece can be turned within 20° to fit with user's ear.
- 3) Adaptable Earpieces – Earpieces adapt to the user's ears moving up and down to align with user's head and ear structure for comfort.
- 4) Two Earpieces - Two earpieces on user's both ears help user focus on phone conversation.
- 5) Leatherette Ear cushion - Smooth leatherette ear cushion lets user feel comfortable for long periods of time.
- 6) Rotatable Microphone Boom - Microphone boom can be rotated 270°, user may place the headset microphone on the left or right ear anytime as he/she wants.
- 7) Microphone stem - Microphone stem is manageable. User may adjust the microphone to the desired spot and it will stay in place.
- 8) Quick Disconnect - The USB cord can be disconnected from the headset at the middle, just simply unplug it. Unplugging on and off will not drop the call.
- 9) USB Connector - One Quick Disconnect cord with USB connector that connects the headset directly to computers (compatible operating systems include Windows, macOS and Linux) and telephones that support USB headsets, like Polycom models such as VVX400, VVX401, VVX410, VVX411, VVX500, VVX501, VVX600, VVX601, VVX1500, VVX1500D.
- 10) Volume Control - The USB Quick Disconnect cord has 2 volume control buttons for the speakers, one for turning the volume up and the second one for turning volume down, the microphone volume control is a gear located on the left side on the control, scroll the wheel up or down for microphone volume.
- 11) Clothing Clip – User can clip the headset cord to his/her shirt for stability using the clothing clip.
- 12) Tangle-less headset cord - The headset cord will not twist nor tangle even if using for long periods of time.
- 13) Long headset cord - Upper cord (attached with the head piece) 32 inch + USB Quick Disconnect cord 64 inch. Total cord length is about 96 inch (8 ft) long.**

## Instruction:

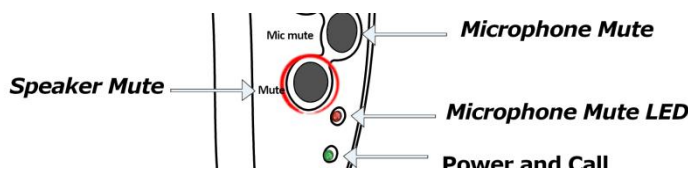
1. Use the headset with computer:
  - a) Connect the USB connector to the computer's USB port, the computer will find the headset as an "USB PnP Sound device". The green Power and Call Activity LED light on the USB cord controller will be on.



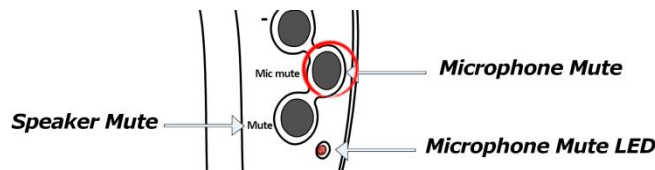
- b) Select “USB PnP Sound device” in the computer’s Audio setting section, the headset is read to be used.
- c) Use the volume buttons on the USB cord or the audio setting on the computer to adjust the headset speaker volume.



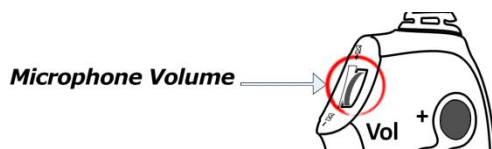
- d) Use the “Mute” button on the USB cord to mute the headset speaker.



- e) Use the “Mic Mute” button on the USB cord to mute the microphone. When the microphone is muted, the red LED light “Microphone Mute” will turn ON.

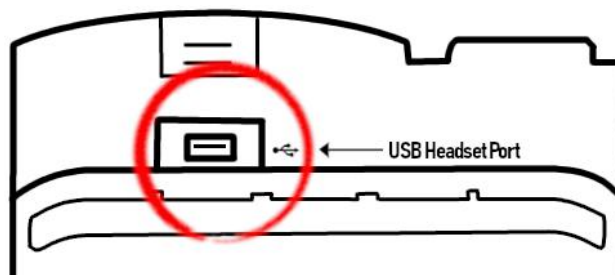


- f) Use the top left side wheel to scroll up or down for microphone volume.

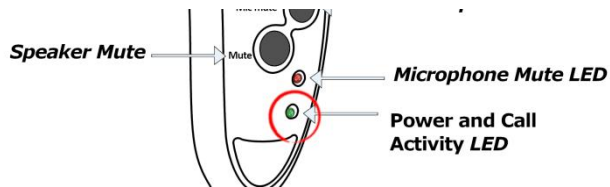


2. Use the headset with a Polycom VVX phone:

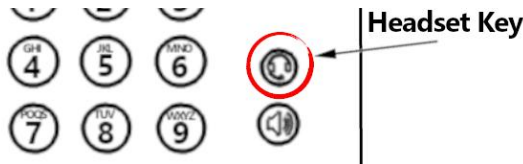
- a) Connect the headset’s USB connector to the USB port at the back of the Polycom VVX phone.



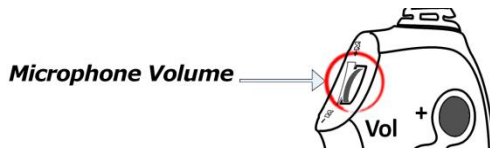
- b) The phone will have a notification tone and a message on the phone screen said “Digital Headset Attached”. The green Power and Call Activity LED light on the USB cord controller will be on.



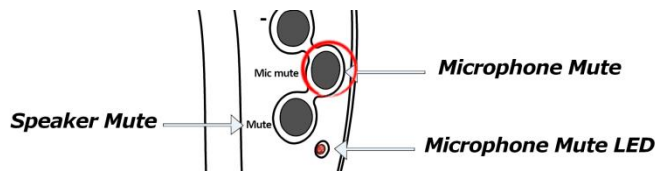
c) Press the “headset” key on the Polycom phone keypad to use the headset.



d) Use the microphone volume scroll wheel on the USB controller to adjust the headset microphone volume.



e) Press the “Mic Mute” button on the USB controller to mute the headset microphone. When the microphone is muted, the red LED light “Microphone Mute” will turn ON.



f) Use the volume buttons on the Polycom phone keypad to adjust the headset speaker volume. (The USB cord’s speaker volume buttons and speaker mute button will not function when use with Polycom phone.)



3. Adjust the length of the headband and turn the earpieces slightly until the headset fits comfortably.
4. Put the earpiece with microphone on left or right ear.
5. Rotate the microphone boom to put the microphone in front of the mouth.
6. To optimize the position of the microphone, adjust the microphone stem in either direction so the microphone is close to the corner of your mouth and the white dot at the microphone should be facing to your mouth.
7. Attach the clothing clip at a comfortable level to keep the headset properly positioned and free from the cord’s weight.
8. For your convenience; if you need to disconnect the headset from the phone, just pull the Quick Disconnect connector at the middle of the headset cord to disconnect. It will not drop the call even if you’re in a phone conversation. Plug it back to continue the conversation.

