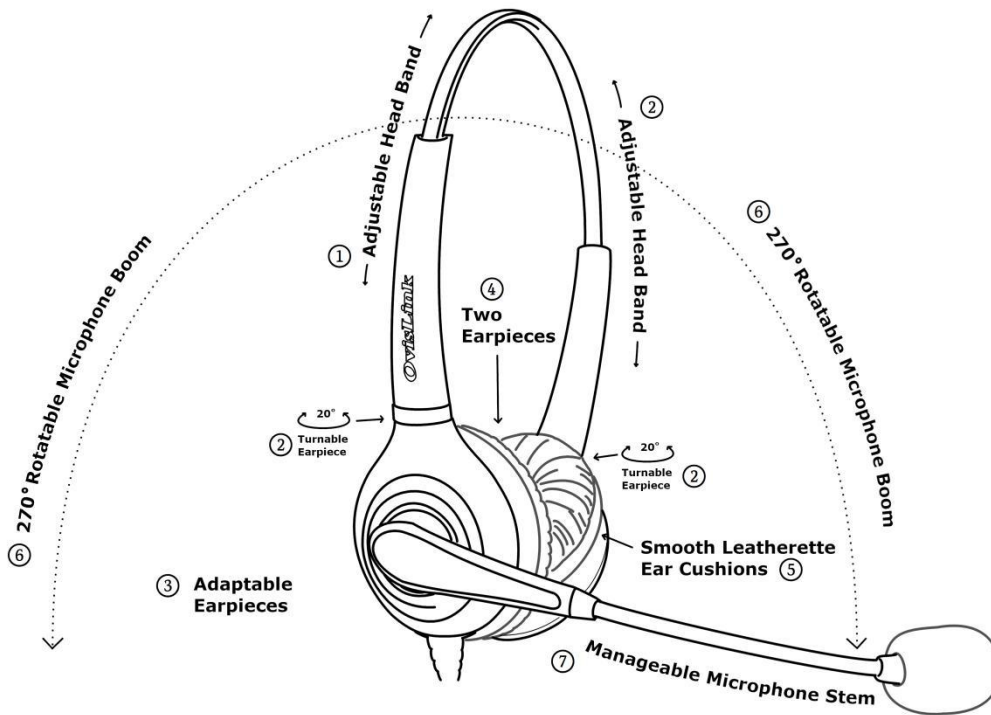


OVISLINK

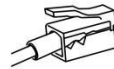
Call Center Headset OVHS084-PSP

(Compatible with Polycom IP Phones)

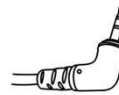
User Manual



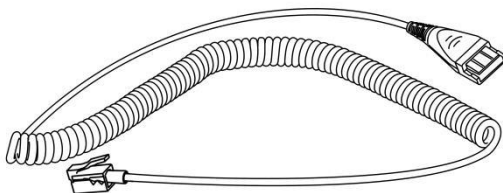
⑧ Quick Disconnect



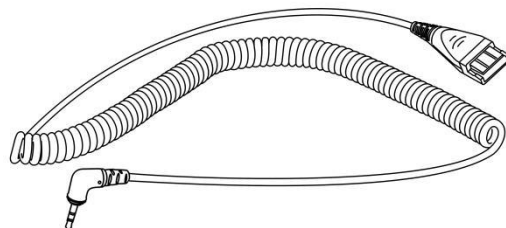
⑨ RJ9 Connector



⑩ 2.5mm Connector



RJ9 Quick Disconnect Cord



2.5mm Quick Disconnect Cord

Package Contents:

- 1 Unit of OvisLink Dual Ear Headset
- 1 Unit of OvisLink RJ9 Quick Disconnect Cord
- 1 Unit of OvisLink 2.5mm Quick Disconnect Cord

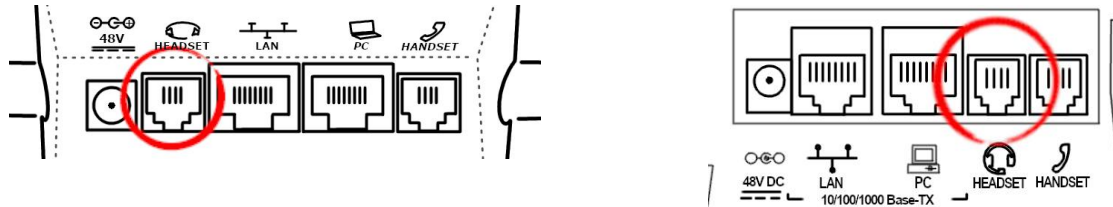
Features:

- 1) Adjustable Headband - Headband adjusts to the desired length and stays in position.
- 2) Turnable Earpiece - Earpiece can be turned within 20° to fit with user's ear.
- 3) Adaptable Earpiece – Earpiece adapts to the user's ear moving up and down to align with user's head and ear structure for comfort.
- 4) Two Earpieces - Two earpieces on user's both ears help user focus on phone conversation.
- 5) Soft, Smooth Leatherette Ear cushion - Very smooth leatherette ear cushion lets user feel comfortable for long periods of time.
- 6) Rotatable Microphone Boom - Microphone boom can be rotated 270°, user may place the headset speaker on the left or right ear anytime as he/she wants.
- 7) Manageable Microphone stem - Microphone stem is manageable. User may adjust the microphone to the desired spot and it will stay in place.
- 8) Quick Disconnect - The headset cord can be disconnected at the middle, just simply unplug it. Unplugging on and off will not drop the call.
- 9) RJ9 Connector - One Quick Disconnect cord with RJ9 that connects the headset directly to Polycom IP phone VVX series, Microsoft Lync CX series, SoundPoint 335 and above models.
- 10) 2.5mm Connector - One Quick Disconnect cord with 2.5mm connector that connects the headset with Polycom SoundPoint IP phone models: 321, 331, 331c and SoundPoint Pro SE-220, SE-225.
- 11) Clothing Clip – User can clip the headset cord to his/her shirt for stability using the clothing clip.
- 12) Tangle-less headset cord - The headset cord is tangle-less, will not twist even use it for long time.
- 13) Long headset cord - Upper cord + Coiled Quick Disconnect cord is about 5 ft long and can be stretched to 7 ft.

Instruction:

1. Choose the right quick disconnect cord and connect it to the phone's headset jack

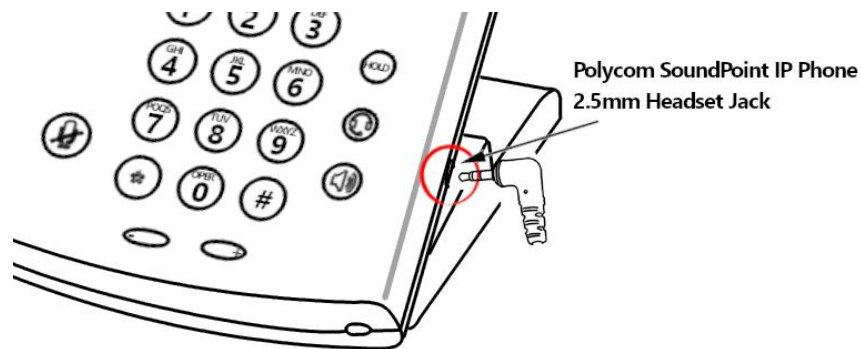
- a) For **Polycom IP phone models** have RJ9 headset jack, like VVX series, Microsoft Lync CX series, SoundPoint 335 and above, choose the **RJ9 Quick Disconnect Cord** and connect it to back of the phone as picture below:



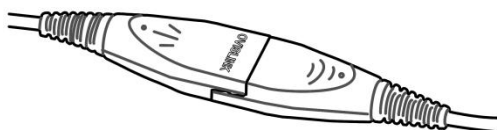
(Polycom has many different phone models; not all the RJ9 headset jack ports are located in the same place. But most the headset jack ports should have "HEADSET" or a headset icon near it like shown on the image to the right.)



- b) For **Polycom SoundPoint IP 321, 331, 331c, SoundPoint Pro SE-220, SE-225 phones**, choose the **2.5mm Quick Disconnect Cord** and connect it to the low right hand side of the phone:



2. Connect the headset with the quick disconnect cord




3. Adjust the length of the headband and turn the earpieces slightly until the headset fits comfortably.

4. Rotate the microphone boom to put the microphone in front of the mouth.

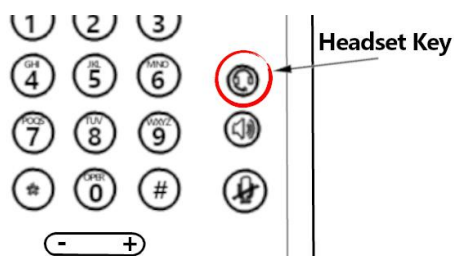
5. To optimize the position of the microphone, adjust the microphone stem in either direction so the microphone is close to the corner of your mouth and the white dot at the microphone should be facing to your mouth.

6. Attach the clothing clip at a comfortable level to keep the headset properly positioned and free from the cord's weight.

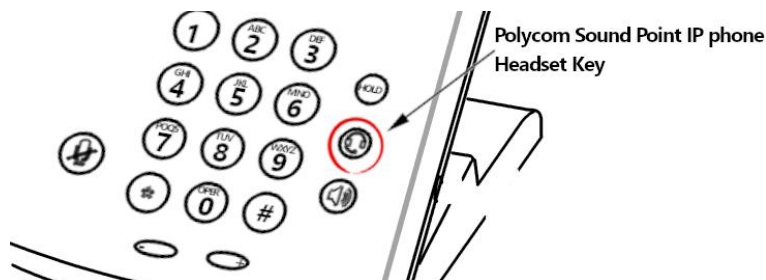
7. Press the headset key on the telephone keypad to get dial tone to the headset, answer an incoming call and disconnect call.

Location of the headset key on different Polycom may be different. Most of them should have headset icon .

Polycom IP Phone Model VVX 331 Headset key location



Polycom SoundPoint IP Phone Keypad



*** Polycom VVX series phones have **Echo Canceling Function**. By default, the function is set to off. Suggest turning the function on to avoid echo on the other end of the line. Below are the quick instructions to turn on the Echo Canceling Function:

1. Press the Menu button on the phone.
2. Go to Settings.
3. Go to Basic.
4. Select Preferences.
5. Select Headset.
6. Select Echo Cancellation.
7. Select Enable.

8. Once enabled, press the left arrow key to go back to the home menu.

*** OvisLink headset model OVHS084-PSP is special designed for Polycom IP phones. If you have other telephone brand or any problem, please contact OvisLink at support@ovislink.com