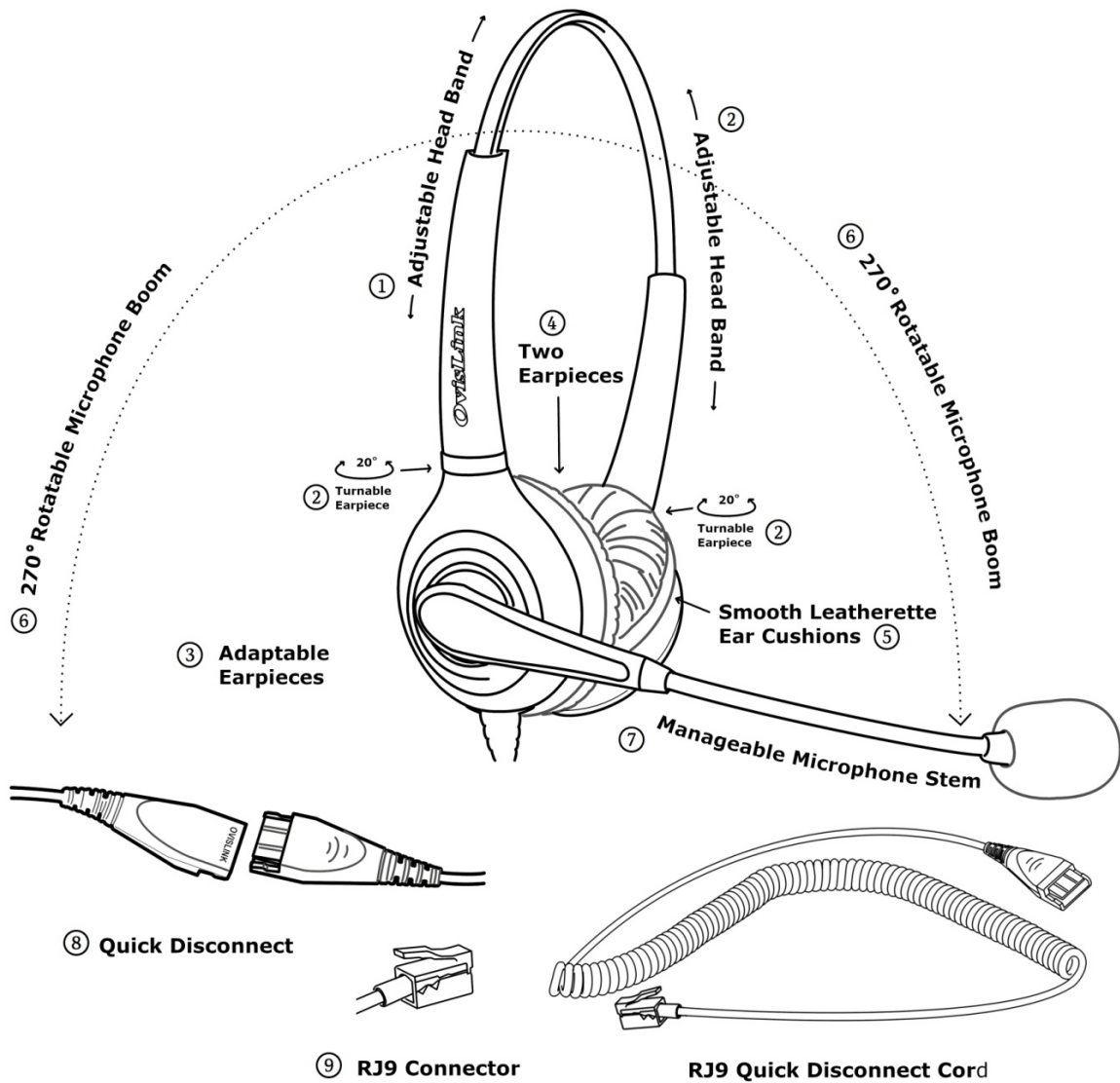


OVISLINK

Call Center Headset models OVHS084-NEC

(Compatible with NEC Phones)

User Manual



Package Contents:

1 Unit of OvisLink Dual Ear Headset

1 Unit of OvisLink RJ9 Quick Disconnect Cord

Features:

- 1) Adjustable Headband - Headband adjusts to the desired length and stays in position.
- 2) Turnable Earpiece - Earpiece can be turned within 20° to fit with user's ear.
- 3) Adaptable Earpiece – Earpiece adapts to the user's ear moving up and down to align with user's head and ear structure for comfort.
- 4) Two Earpieces - Two earpieces on user's both ears help user focus on phone conversation.
- 5) Leatherette Ear cushion - Very smooth leatherette ear cushion lets user feel comfortable for long periods of time.
- 6) Rotatable Microphone Boom - Microphone boom can be rotated 270°, user may place the headset speaker on the left or right ear anytime as he/she wants.
- 7) Microphone stem - Microphone stem is manageable. User may adjust the microphone to the desired spot and it will stay in place.
- 8) Quick Disconnect - The headset cord can be disconnected at the middle, just simply unplug it. Unplugging on and off will not drop the call.
- 9) RJ9 Connector - One Quick Disconnect cord with RJ9 that connects the headset directly to *Desktop Telephone UT880, Desktop IP Terminal DT830, DT830DG, DT830CG, DT750, DT730, DT770G, Desktop Digital -- DT430, DT330, NEC DTERM Series DTR-8D / DTR-16D / DTR-32D, NEC Aspire Phones 22-Button / 34-Button, NEC DSX Business Phone DSX 22B / DSX 34B and NEC SL1100 Digital Phone / NEC SL1100 IP Phone (IP4WW).*

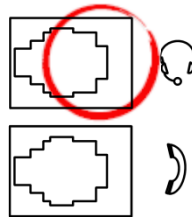
10) Clothing Clip – User can clip the headset cord to his/her shirt for stability using the clothing clip.

11) Tangle-less headset cord - The headset cord is tangle-less, will not twist even if using for long periods of time.

12) Long headset cord - Upper cord + Coiled Quick Disconnect cord is about 5 ft long and can be stretched to 7 ft.

Instruction:

1. Connect the **RJ9 Quick Disconnect Cord** to the back of the NEC phone in the headset port as shown on the next picture:



*****Some NEC models do not have a headset port, if you wish to still use the headset in these cases you may connect the headset jack to the NEC phone's handset port, the handset will be disconnected but you still need to put the handset on hood. To pick up a phone call simply lift the handset and answer with the headset; to hang up a call place the handset back on the hood like a normal phone call, during this time the headset should be connected at all times to the handset port.*****

2. Adjust the length of the headband and turn the earpieces slightly until the headset fits comfortably.

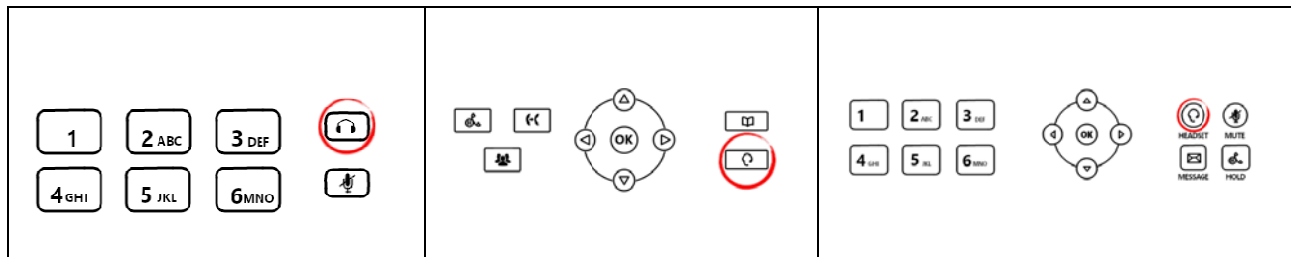
3. Rotate the microphone boom to put the microphone in front of the mouth.

4. To optimize the position of the microphone, adjust the microphone stem in either direction so the microphone is close to the corner of your mouth and the white dot at the microphone should be facing to your mouth.

5. Attach the clothing clip at a comfortable level to keep the headset properly positioned and free from the cord's weight.

6. Press the headset key on the telephone keypad to get dial tone to the headset, answer an incoming call and disconnect call.

Location of the headset key on NEC Business phone models may be different. The pictures below show the headset key location on different NEC phone models:



****Most of the NEC Desktop Business phone models do not have predefined headset button. You need to program a feature key on the NEC phone as a headset button. Please refer to your NEC phone's user guide or contact your phone dealer to program the headset button.**

*How to install corded headset on NEC DSX Multibutton Telephone (Version 3).
(To show the software level on your display: Press INTERCOM + Dial ##*#*.)*

To install an corded headset:

- 1. Plug the headset cord into the headset jack on the bottom of the telephone.*
- 2. The headset cord routes through the upper channel on the right side of the telephone base.*

To set up a headset Feature Key:

- 1. Push Menu+ Dial 51 + Press Feature Key.*
- 2. Push Select then >>repeatedly to scroll to Headset.*
- 3. Push Select to choose the Headset assignment.*
- 4. Push Back+ Exit to exit.*

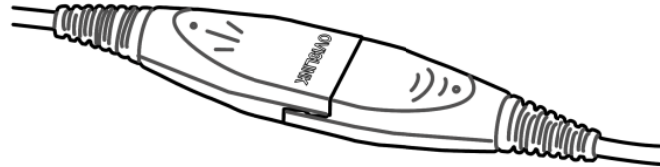
To turn the headset mode on and off:

- 1. Press your Headset Feature Key.*
 - The headset key is on while in the headset mode; off while in the normal handset mode.*
 - You can optionally push Menu and dial 91.*

To use your headset:

- 1. While in the headset mode, you can do the following:*
 - Press a line key to place or answer an outside call.*
 - Press INTERCOM to dial a co-worker on the Intercom.*
 - While on a call, press SPEAKER to hang up.*
- 2. Keeping the above three things in mind, process calls normally using the convenience of a headset.*

7. For your convenience; if you need to disconnect the headset from the phone, just pull the Quick Disconnect connector at the middle of the headset cord to disconnect. It will not drop the call even if you're in a phone conversation. Plug it back to continue the conversation.



*** OvisLink headset models OVHS084-NEC are specially designed for NEC phones. Please contact OvisLink at support@ovislink.com for additional questions.