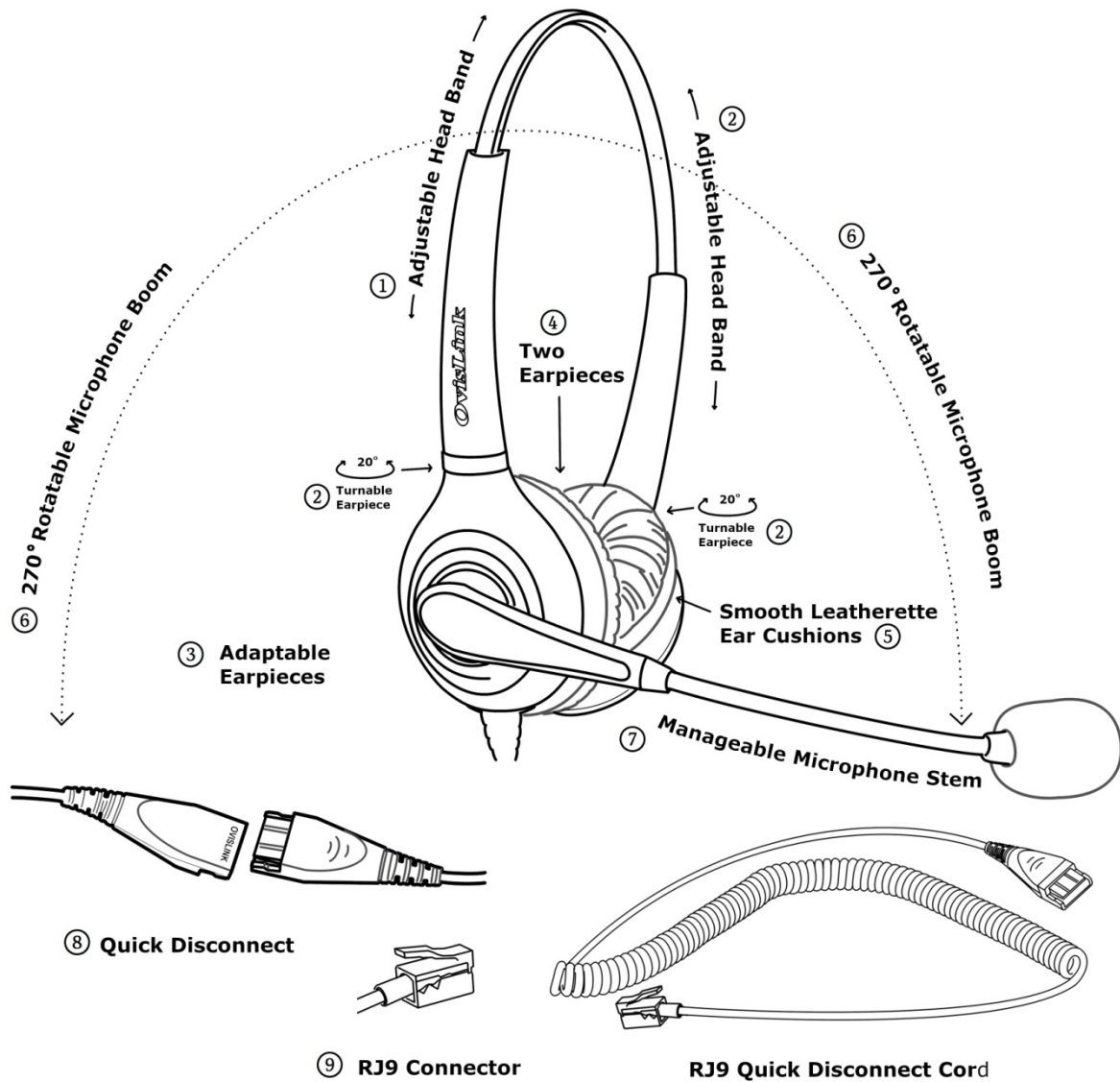


OVISLINK

Call Center Headset models OVHS084-AVY and OVHS084-NTL

(Compatible with Avaya / Nortel Series IP Phones)

User Manual



Package Contents:

1 Unit of OvisLink Dual Ear Headset

1 Unit of OvisLink RJ9 Quick Disconnect Cord

Features:

- 1) Adjustable Headband - Headband adjusts to the desired length and stays in position.
- 2) Turnable Earpiece - Earpiece can be turned within 20° to fit with user's ear.
- 3) Adaptable Earpiece – Earpiece adapts to the user's ear moving up and down to align with user's head and ear structure for comfort.
- 4) Two Earpieces - Two earpieces on user's both ears help user focus on phone conversation.
- 5) Leatherette Ear cushion - Very smooth leatherette ear cushion lets user feel comfortable for long periods of time.
- 6) Rotatable Microphone Boom - Microphone boom can be rotated 270°, user may place the headset speaker on the left or right ear anytime as he/she wants.
- 7) Microphone stem - Microphone stem is manageable. User may adjust the microphone to the desired spot and it will stay in place.
- 8) Quick Disconnect - The headset cord can be disconnected at the middle, just simply unplug it. Unplugging on and off will not drop the call.
- 9) RJ9 Connector - One Quick Disconnect cord with RJ9 that connects the headset directly to Avaya / Nortel 1100 Series IP Deskphones (1120, 1140, 1165), (1210, 1220, 1230), (1408, 1416) Avaya IP Office Phone 2410, 5410 Avaya / Nortel 3900 Series Digital Deskphones (3904, 3905), (7208, 7316) Avaya 9400 Series Digital Deskphones (9404, 9408) Avaya 9500 Series Digital Deskphones (9504, 9508) and Avaya (Lucent) partner 18d Digital Phone.

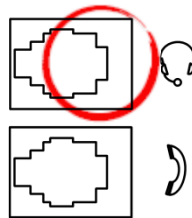
10) Clothing Clip – User can clip the headset cord to his/her shirt for stability using the clothing clip.

11) Tangle-less headset cord - The headset cord is tangle-less, will not twist even if using for long periods of time.

12) Long headset cord - Upper cord + Coiled Quick Disconnect cord is about 5 ft long and can be stretched to 7 ft.

Instruction:

1. Connect the **RJ9 Quick Disconnect Cord** to the back of the phone in the headset port as shown on the picture below:



2. Adjust the length of the headband and turn the earpieces slightly until the headset fits comfortably.

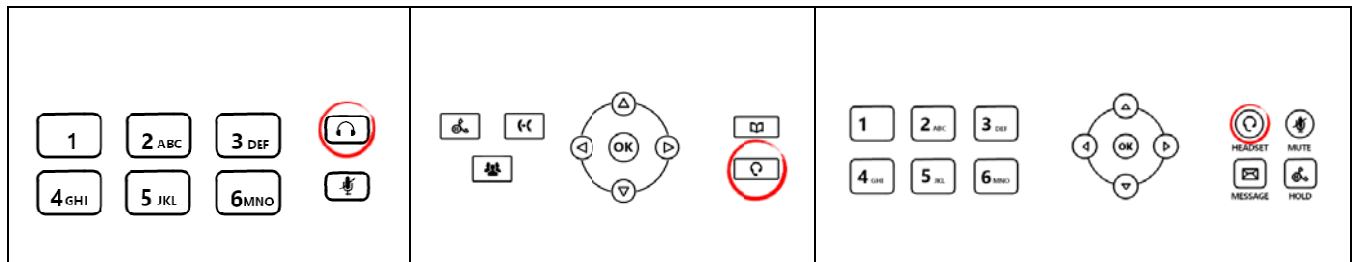
3. Rotate the microphone boom to put the microphone in front of the mouth.

4. To optimize the position of the microphone, adjust the microphone stem in either direction so the microphone is close to the corner of your mouth and the white dot at the microphone should be facing to your mouth.

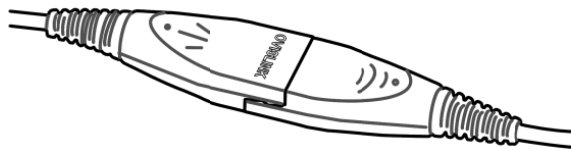
5. Attach the clothing clip at a comfortable level to keep the headset properly positioned and free from the cord's weight.

6. Press the headset key on the telephone keypad to get dial tone to the headset, answer an incoming call and disconnect call.

Location of the headset key on Avaya / Nortel phone models may be different. The pictures below show the headset key location on different Avaya / Nortel phone models:



7. For your convenience; if you need to disconnect the headset from the phone, just pull the Quick Disconnect connector at the middle of the headset cord to disconnect. It will not drop the call even if you're in a phone conversation. Plug it back to continue the conversation.



*** OvisLink headset models OVHS084-AVY and OVHS084-NTL are specially designed for Avaya / Nortel phones. Please contact OvisLink at support@ovislink.com for additional questions.