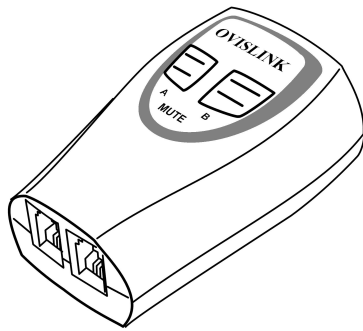


# OvisLink Call Center Headset Training Adapter

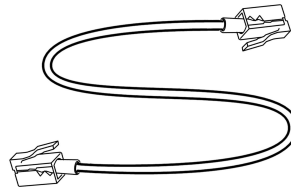
## Quick Instruction

\*\*\* This training adapter is designed for OvisLink Call Center headsets and may not be compatible with other headset brands. Prior to using the OVT-12 adapter please make sure your OvisLink headset is compatible with your phone's brand and model.

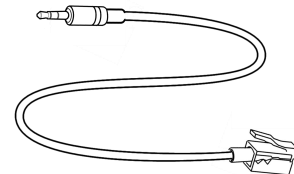
### Package Includes:



Call Center Training Adapter



RJ9 to RJ9 Cord

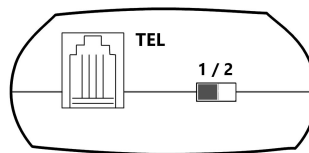


RJ9 to 2.5mm Male Cord

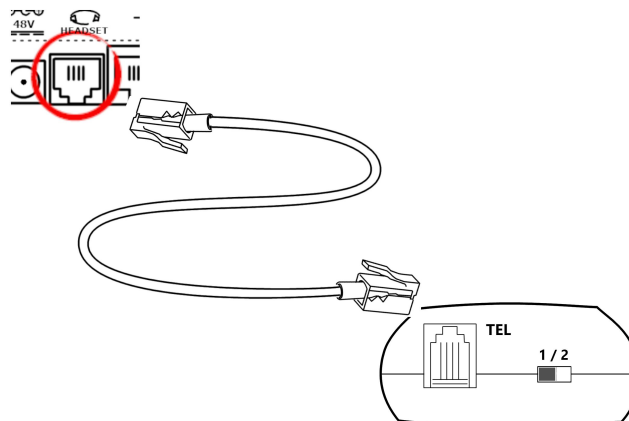
The configuration for the training adapter is different depending on which telephone brand and model is in use. See below scenarios for reference.

### Scenario 1: The telephone has RJ9 headset jack. The OvisLink headset that works with the telephone has a YELLOW tape at the RJ9 connector.

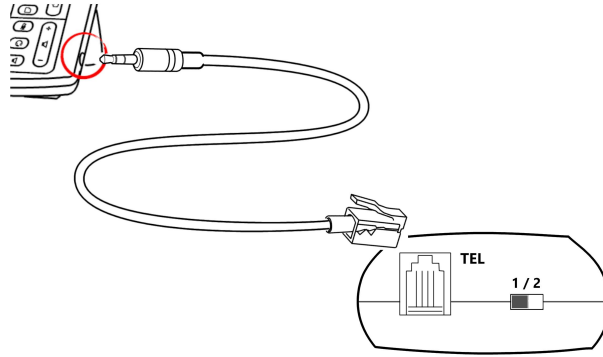
1. Set the switch next to the TEL port on the training adapter at position "1".



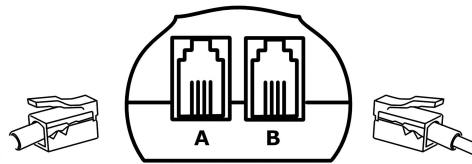
2. Connect the TEL port to your phone's headset jack (at the back of the phone) with the short RJ9 cord comes with the training adapter.



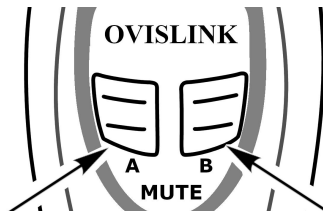
Or, if your phone has a 2.5mm headset jack, not a RJ9 headset jack, use the RJ9 to 2.5mm cord instead.



3. Connect two OvisLink headsets in port A and port B of the training adapter with OvisLink Quick Disconnect cords with Yellow tape at the RJ9 connector.

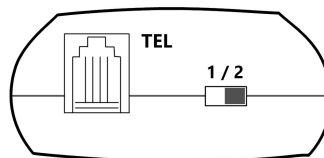


4. Press Mute button A to mute microphone of the headset connected to port A. Press Mute button B to mute the microphone of the headset connected to port B.

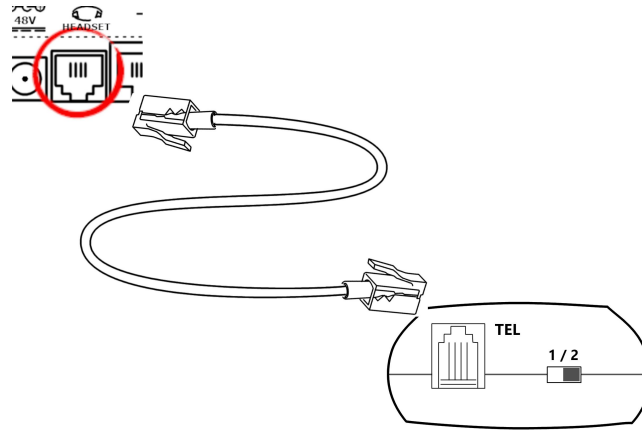


**Scenario 2: The telephone has RJ9 headset jack. The OvisLink headset that works with the telephone has a BLUE tape or RED tape at the RJ9 connector.**

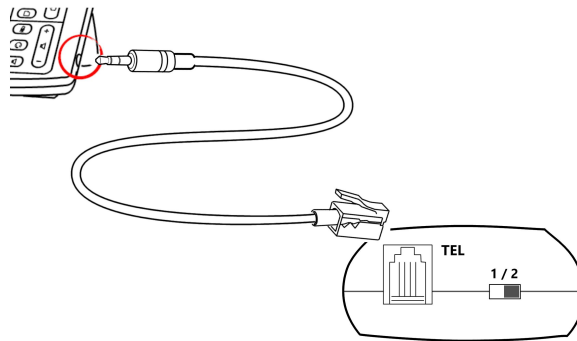
1. Set the switch next to the TEL port on the training adapter at position "2".



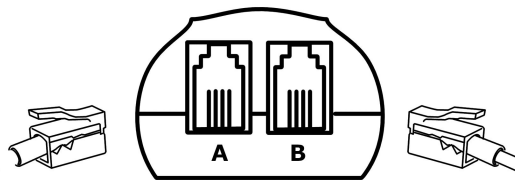
2. Connect the TEL port to your phone's headset jack with the short RJ9 cord comes with the training adapter.



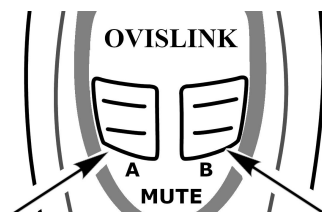
Or, if your phone has a 2.5mm headset jack, not a RJ9 headset jack, use the RJ9 to 2.5mm cord instead.



3. Connect two OvisLink headsets in port A and port B of the training adapter with OvisLink Quick Disconnect cords with BLUE or RED tape at the RJ9 connector.



4. Press Mute button A to mute microphone of the headset connected to port A. Press Mute button B to mute the microphone of the headset connected to port B.



If there are any questions, please contact **Support Contact:** [support@ovislink.com](mailto:support@ovislink.com)