OVISLINK

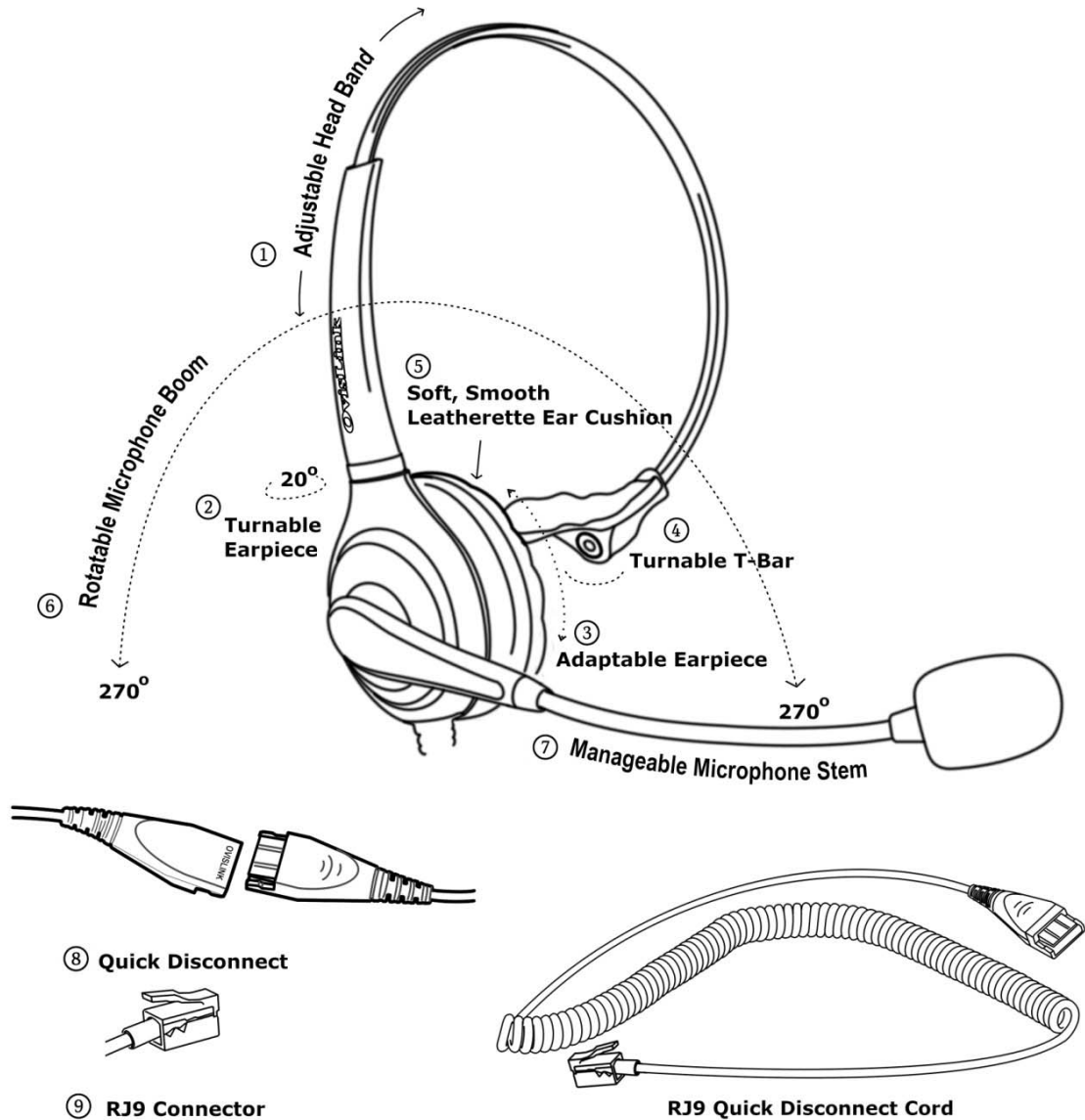## Call Center Headset OVHS072-P1

(Compatible with Avaya, Mitel, Polycom and many other phones with RJ9 headset jack)

User Manual

Package Contents:

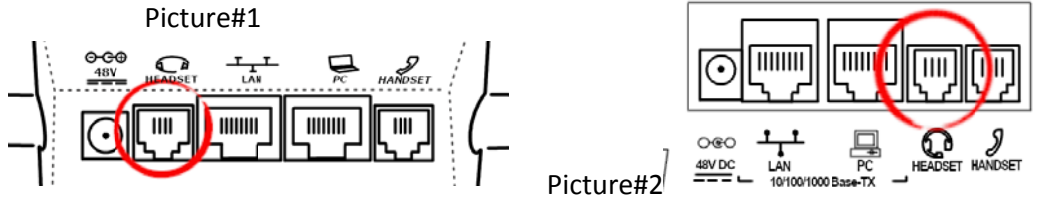1 Unit of OvisLink Single Ear Headset

1 Unit of OvisLink RJ9 Quick Disconnect Cord

Features:

1)   Adjustable Headband - Headband adjusts to the desired length and stays in position.

2)   Turnable Earpiece - Earpiece and be turned within $20°$ to fit with user's ear.

3)   Adaptable Earpiece – Earpiece adapts to the user's ear moving up and down to align with user's head and ear structure for comfort.

4)   Turnable T-Bar - The T-Bar on the side with no earpiece can be turn to fit with user's head and make the headset stay better.

5)   Soft, Smooth Leatherette Ear cushion - Very smooth leatherette ear cushion lets user feel comfortable for long periods of time.

6)   Rotatable Microphone Boom - Microphone boom can be rotated $270°$, user may place the headset speaker on the left or right ear anytime as he/she wants.

7)   Manageable Microphone stem - Microphone stem is manageable. User may adjust the microphone to the desired spot and it will stay in place.

8)   Quick Disconnect - The headset cord can be disconnected at the middle, just simply unplug it. Unplugging on and off will not drop the call.

9)   RJ9 Connector - One Quick Disconnect cord with RJ9 that connects the headset directly to AASTRA, Altigen, Allworx, Avaya, FortiFone, Mitel, NEC, Nortel, Meridian, Norstar, PolyCom, ShoreTel, Talkswitch, ATCOM, FANVIL, FORTIFONE, HTEK, METROTEL, OPENVOX, SANGOMA phones with RJ9 headset jack model IP phones.

10) Clothing Clip – User can clip the headset cord to his/her shirt for stability using the clothing clip.

11) Tangle-less headset cord - The headset cord is tangle-less, will not twist even use it for long time.

12) Long headset cord - Upper cord + Coiled Quick Disconnect cord is about 5 ft long and can be stretched to 7 ft.

Instruction:

1. Connect the **RJ9 Quick Disconnect Cord** to the back of the phone as shown on the pictures below:

Picture#1

Picture#2

2. Adjust the length of the headband and turn the earpieces slightly until the headset fits comfortably.

3. Put the earpiece on left or right ear.

4. At the other end of the headband, position the T-bar above your ear.

T-B

5. Rotate the microphone boom to put the microphone in front of the mouth.

6. To optimize the position of the microphone, adjust the microphone stem in either direction so the microphone is close to the corner of your mouth and the white dot at the microphone should be facing to your mouth.

7. Attach the clothing clip at a comfortable level to keep the headset properly positioned and free form the cord's weight.
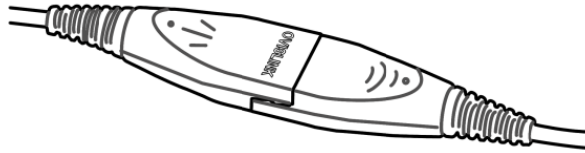
8. Press the headset key on the telephone keypad to get dial tone to the headset, answer an incoming call and disconnect call.

   Location of the headset key on different brands may vary. Most of them should have headset icon⌖ or the word headset near keypad.

Example of Headset key location

Headset Key

9. For your convenience; if you need to disconnect the headset from the phone, just pull the Quick Disconnect connector at the middle of the headset cord to disconnect. It will not drop the call even if you're in a phone conversation. Plug it back to continue the conversation.

*If using with Polycom VVX series phones, have **Echo Canceling Function** enabled. By default, the function is set to off. Turn the function on to avoid echo on the other end of the line. Below are the quick instructions to turn on the Echo Canceling Function:

1. Press the Menu button on the phone.

2. Go to Settings.

3. Go to Basic.

4. Select Preferences.

5. Select Headset.

6. Select Echo Cancellation.

7. Select Enable.

8. Once enabled, press the left arrow key to go back to the home menu.

*** OvisLink headset model OVHS072-P1 is specially designed for AASTRA, Altigen, Allworx, Avaya, FortiFone, Mitel, NEC, Nortel, Meridian, Norstar, PolyCom, ShoreTel, Talkswitch, ATCOM, FANVIL, FORTIFONE, HTEK, METROTEL, OPENVOX, SANGOMA phones with RJ9 headset jack model IP phones. If you have other telephone brands or any problems, please contact OvisLink at support@ovislink.com